

Town of Jarratt

Application for Trash Collection

Rules and Guidelines

The Town of Jarratt offers to residents, within the service area, regular curbside trash collection pursuant to the following rules and guidelines.

I. Service Area and Eligibility

- a. The Town is providing the collection service to Greenville and Sussex residents along Mayes Street west of Highway 301, Maclin Avenue, Marion Avenue, Carver Avenue, South Halifax Road north of Carver Avenue, Horseshoe Road, South Allen Road east of Wyatts Mill Road, and Leeds Lane.
- b. Applicants must provide proof of ownership or residency for the registered address of the trash collection. Items to prove such ownership or residency may include, but are not limited to,
 - i. tax bills,
 - ii. utility bills,
 - iii. driver's licenses, or
 - iv. vehicle registrations in applicant's name.

II. Fees and Payments

- a. The fee for service is \$52/quarter (thirteen(13) weeks @ \$4/week).
- b. Fees must be remitted prior to the first Monday of each quarter to the Town Clerk at 108 S. Braxton Avenue or mailed to PO Box 336.
- c. Payment for the first quarter of service must accompany the application. The amount owed for the applicant's first quarter will be prorated at the rate of \$4/week for each week remaining in the quarter. All new services will begin on the Tuesday after the application is received by the Town Clerk.
- c. A reminder will be sent by the Town to the registered address of clients at least three weeks before the end of each quarter.
- d. If payment is not received prior to the first Monday of a quarter, a late notice will be sent. Payment not made within a week of the late notice will have service terminated according to Section IV, infra.
- e. Payments made after the first Monday of a quarter, except for new customers, will incur a \$10 late penalty.

III. Services

- a. Payment of fees entitles the registered client to curbside/roadside trash collection twice weekly on Tuesdays and Fridays (unless rescheduled for holidays), hereinafter referred to as regular pickup.
 - i. For trash to be collected during regular pickups, it must be at the roadside by 8:30 am.
 - ii. Trash cans used for regular pickups should weigh no more than fifty (50) pounds and be no larger than fifty (50) gallons.
 - iii. Only one trash can per registered client will be collected during each regular pickup.
 - iv. Client trash cans must display a valid use sticker which will be provided by the Town upon registration for the service.
 - v. If a client's trash can violates the size or weight limits, they will be notified of the issue and given the opportunity to address it. Continued violation of the limits may result in termination by the Town according to the provisions of Section IV, infra.

IV. Termination

- a. At any time, the client may terminate the service by contacting the Town Office.
 - i. If done prior to the seventh week of the quarter, half of the quarter's fees will be refunded.

- ii. if done during or after the seventh week of the quarter, there will be no refund of fees.
- b. The Town may terminate service when:
 - i. payment has not been received within seven (7) days of a late notice required under Section II, d.,
 - ii. the client has been notified of two violations of weight or size limits and commits a third violation, or
 - iii. the client is discovered to be abusing the privileges of the service.
- c. If termination is warranted under subsection b(i) of this section, service will be ceased without notice or refund of fees.
- d. If termination is warranted under subsection b(ii) or b(iii) of this section, service will be suspended while a notice is issued to the registered client. Client will have two weeks to respond to the termination notice before the issue is set on Town Council's agenda for termination. The Council has the right to terminate the client's service with or without refund of any or all of the client's fees.

