

The current weather forecast calls for extremely cold and windy conditions tomorrow, Friday, Dec. 23rd. These weather conditions could cause power outages.

Our crews are prepared. We are geared up, and pre-staging resources in areas that may be affected by the weather.

In the event of a power outage, restoration timeframes will be updated as crews survey damage. To ensure the fastest response, please let us know if you lose power.

The easiest ways to report an outage are by **using the Dominion Energy mobile app** or **visiting our [website](#)**. To report an emergency or downed wire, please call us at 1-866-366-4357.

We know it's extremely difficult to be without power, and we apologize for the inconvenience. Our crews will be working around the clock to restore power as safely and quickly as possible.

Here's how you can prepare for the possibility of a power outage:

1. Download the Dominion Energy app for the most up to date information. To report an outage or get updates, use our mobile app or visit our [website](#). We encourage customers to download the Dominion Energy app from the [Apple App Store](#) or [Google Play Store](#) before inclement weather hits. If you need to report an emergency, please call us at 1-866-DOM-HELP (1-866-366-4357).

2. Stay away from downed power lines. Assume all downed power lines are energized and dangerous. Keep family members, neighbors and pets a minimum of 30 feet away and call us right away at 1-866-DOM-HELP (1-866-366-4357).

3. Create an emergency kit. Include flashlights, batteries, face coverings, and prescription medications. Charge your phone and other electronic devices fully before the storm arrives.

4. Properly connect your generator. If you have a generator, be sure it is fueled, tested, and properly connected before the severe weather arrives. Follow the manufacturer's instructions and always operate outdoors with good ventilation. Improper use of a generator could be life-threatening for customers and for line crews working to restore power.

5. Follow us on social media. Make sure you are following us for the latest storm-related information and safety tip